



FS220e



OWNER'S MANUAL

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Serial number sticker is located on the front stabilizer tube.





**CONGRATULATIONS ON YOUR
NEW ELLIPTICAL AND WELCOME
TO THE XTERRA FAMILY!**

Thank you for your purchase of this quality elliptical trainer from Xterra. Your new elliptical has been manufactured by one of the leading fitness manufacturers in the world and is backed by one of the most comprehensive warranties available. Xterra will do all we can to make your ownership experience as pleasant as possible for many years to come.

If you have questions, or if parts are missing or damaged, or you require customer service, call (870) 935-1107. Please have your Model number and serial number handy when you call.

Please take a moment at this time to record below the name of the store, their telephone number, and the date of purchase for easy contact in the future. We appreciate your confidence in Xterra and we will always remember that you are the reason that we are in business. Please complete and mail your registration card today and enjoy your new elliptical.

Yours in Health,
The folks at Xterra Fitness

Name of Dealer _____
Telephone Number of Dealer _____
Purchase Date _____

Product Registration

RECORD YOUR SERIAL NUMBER

Please record the Serial Number of this fitness product in the space provided below.

Serial Number _____

REGISTER YOUR PURCHASE

The self-addressed product registration card must be completed in full and returned to Xterra fitness, or visit: www.xterrafitness.com to register online.

Important Safety Instructions

WARNING - Read all instructions before using this appliance.

- Do not operate elliptical on deeply padded, plush or shag carpet. Damage to both carpet and elliptical may result.
- Before beginning this or any exercise program, consult a physician. This is especially important for persons over the age of 35 or persons with pre-existing health conditions.
- Keep children away from the elliptical. There are obvious pinch points and other caution areas that can cause harm.
- Keep hands away from all moving parts.
- Never operate the elliptical if it has a damaged cord or plug. If the elliptical is not working properly, call your dealer.
- Keep the cord away from heated surfaces.
- Do not operate where aerosol spray products are being used or where oxygen is being administered. Sparks from the motor may ignite a highly gaseous environment.
- Never drop or insert any object into any openings.
- Do not use outdoors.
- To disconnect, turn all controls to the off position, then remove the plug from the outlet.
- Do not attempt to use your elliptical for any purpose other than for the purpose it is intended.
- The hand pulse sensors are not medical devices. Various factors, including the user's movement, may affect the accuracy of heart rate readings. The pulse sensors are intended only as exercise aids in determining heart rate trends in general.
- Wear proper shoes. High heels, dress shoes, sandals or bare feet are not suitable for use on your elliptical. Quality athletic shoes are recommended to avoid leg fatigue.

SAVE THESE INSTRUCTIONS - THINK SAFETY!

Important Electrical Information

WARNING!

- NEVER remove any cover without first disconnecting AC power supply.
- If A.C. voltage varies by ten percent (10%) or more, the performance of your elliptical may be affected. Such conditions are not covered under your warranty. If you suspect the voltage is low, contact your local power company or a licensed electrician for proper testing.
- NEVER expose this elliptical to rain or moisture. This product is NOT designed for Use outdoors, near a pool or spa, or in any other high humidity environment. Maximum environmental ratings are 40-120 degrees Fahrenheit, 95% humidity non-condensing (no water droplets forming on surfaces).

Important Operation Instructions

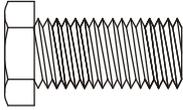
- NEVER operate this elliptical without reading and completely understanding the results of any operational change you request from the computer.
- Understand that changes in resistance do not occur immediately. Set your desired level on the computer console and release the adjustment key. The computer will obey the command gradually.
- NEVER use your elliptical during an electrical storm. Surges may occur in your household power supply that could damage elliptical components.
- Use caution while participating in other activities while using your elliptical such as watching television, reading, etc. These distractions may cause you to lose balance, resulting in serious injury.
- Always hold on to a handrail or hand bar while making control changes.

Things To Know

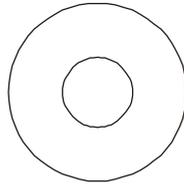
Your new elliptical is engineered and manufactured to the strictest industry standards and tolerances. All Elliptical trainers, no matter who the manufacturer, have a multitude of moving linkages and parts. Be aware that even with the tightest mechanical tolerances there still could be a slight amount of play between some parts. This inherent play can result in slight noises during use such as clicks and small thumps. Please expect that the elliptical will not be completely silent.

ASSEMBLY PACK CHECK LIST

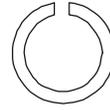
Step 1



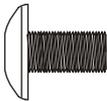
#121 - 3/8" x 3/4"
Hex Head Bolt (1pc)



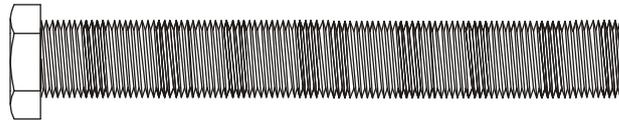
#114 - 3/8" x 23mm
Curved Washer (1pc)



#120 - 3/8"
Split Washer (3pcs)

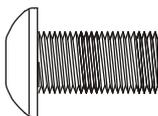


#78 - M5 x 10mm
Phillips Head Screw (4pcs)

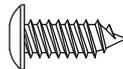


#119 - 3/8" x 2"
Hex Head Bolt (1pc)

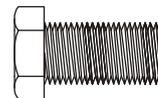
Step 2



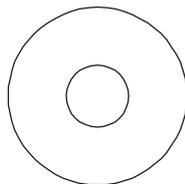
#75 - 5/16" x 15mm
Button Head Socket Bolt (6pcs)



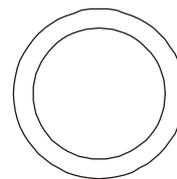
#84 - 3.5mm x 12mm
Sheet Metal Screw (6pcs)



#70 - 5/16" x 15mm
Hex Head Bolt (2pcs)



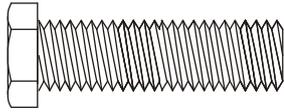
#97 - 5/16" x 23mm
Flat Washer (2pcs)



#101 - 17mm
Wave Washer (2pcs)

ASSEMBLY PACK CHECK LIST

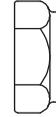
Step 3



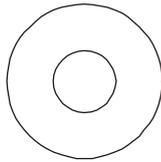
#71 - 5/16" x 32mm
Hex Head Bolt (2pcs)



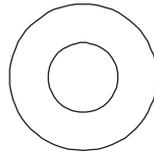
#105 - 5/16"
Nyloc Nut (2pcs)



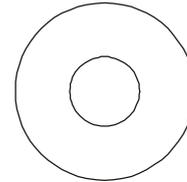
#89 - 3/8"
Nyloc Nut (2pcs)



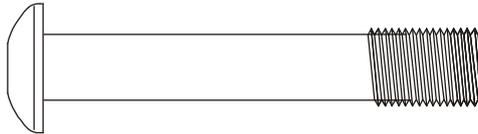
#98 - 5/16" x 20mm
Flat Washer (2pcs)



#94 - 3/8" x 19mm
Flat Washer (2pcs)

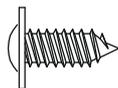


#114 - 3/8" x 23mm
Curved Washer (4pcs)

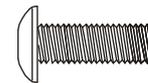


#76 - 3/8 x 2-1/4"
Button Head Socket Bolt (6pcs)

Step 4

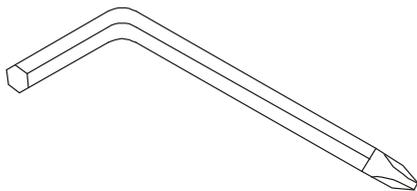


#84 - 3.5mm x12mm
Sheet Metal Screw (8pcs)

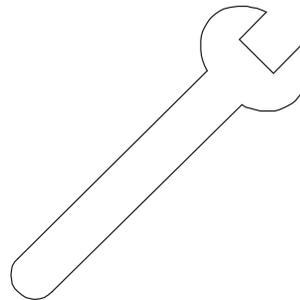


#79 - M5 x 15mm
Phillips Head Screw (12pcs)

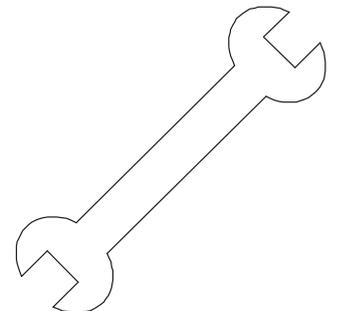
Tools



#108 - Combination M5 Allen Wrench
& Phillips Head Screw Driver (1pc)



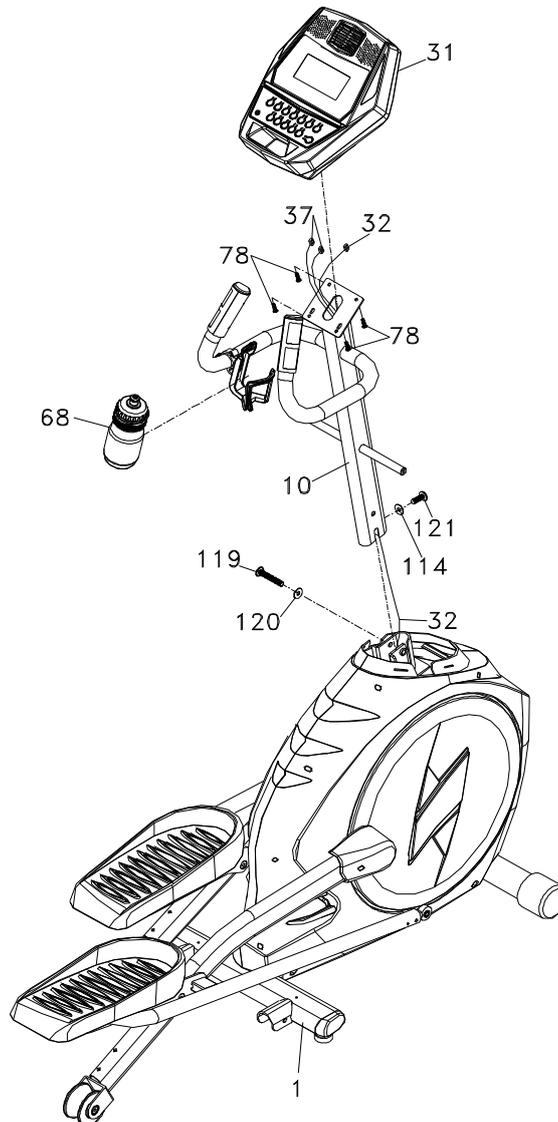
#110 - 12mm Wrench (1pc)



#111 - 13/14mm Wrench (2pcs)

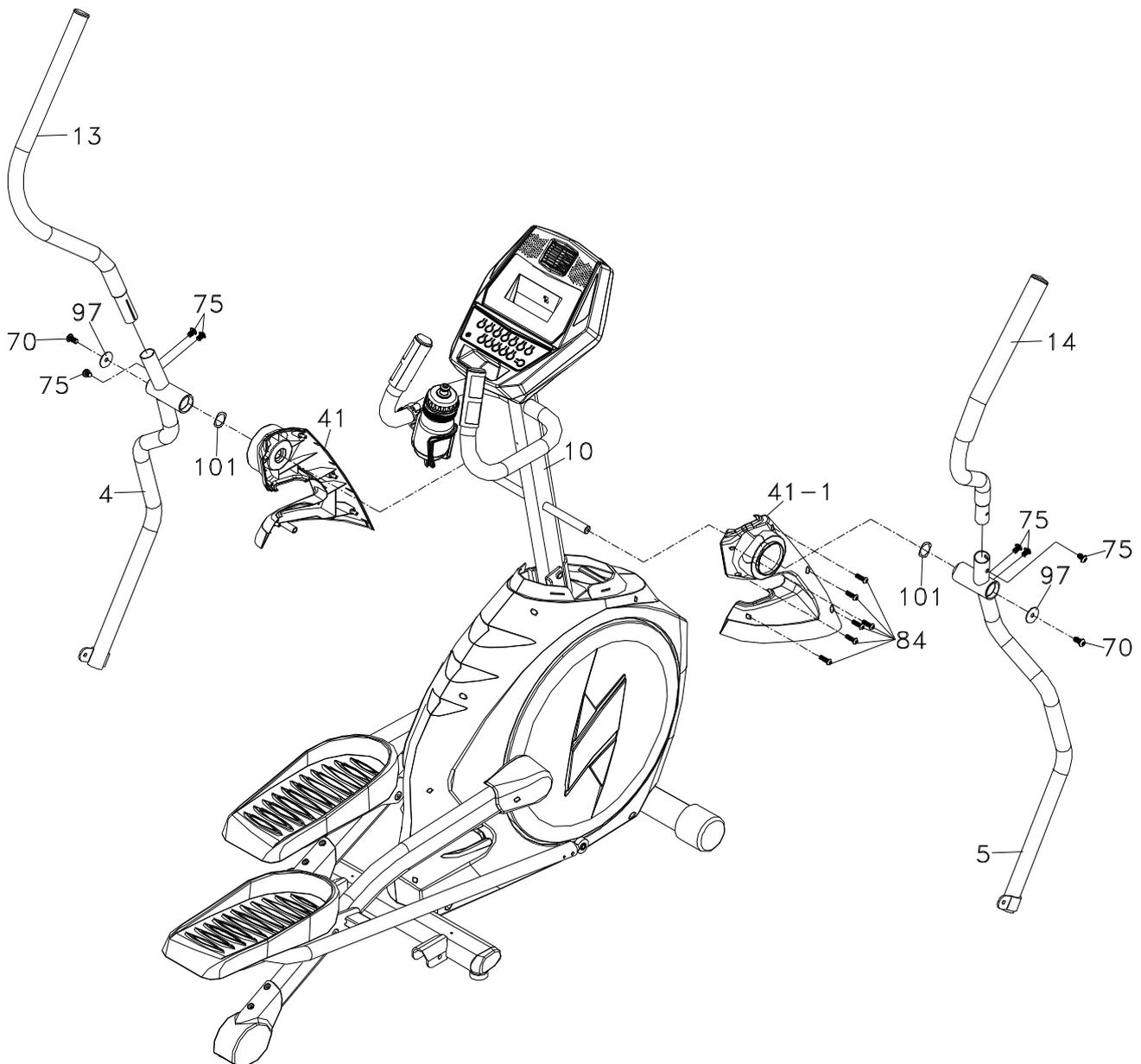
STEP 1: CONSOLE MAST

- At the top opening of the main body locate the Computer Cable (32). Unravel the cable and feed the computer cable into the bottom of the Console Mast tube (10) and out of the top opening. Install the Console Mast into the receiving bracket on the top of the main body, pulling slightly on the computer cable at the top of the mast while installing; this will ensure the cable does not get pinched and shorted out during assembly. There is one bolt that is pre-installed in the receiving tube that will slide into the slots at the bottom of the console mast.
- Install the 3/8" X 3/4" bolt (121) and curved washer (114) through the front of the console mast; just hand-tighten for now. Install the 3/8" X 2-1/4" bolt (119) and split washer (120) through the left side of the console mast, then tighten all three installed bolts, and the pre-installed bolt, as tight as possible.
- There are three connectors at the top opening of the console mast, two Hand pulse wires (37) and one Computer Cable (32). Connect these to the mating connectors on the back of the Console Assembly (31). Store the excess wiring back into the Console Mast as you carefully install the Console Assembly onto the mounting plate of Console Mast. Secure the console with four M5 x 10mm screws (78). **Be careful not to pinch any wires.**
- Install the water bottle holder onto the handlebar in any position you like.



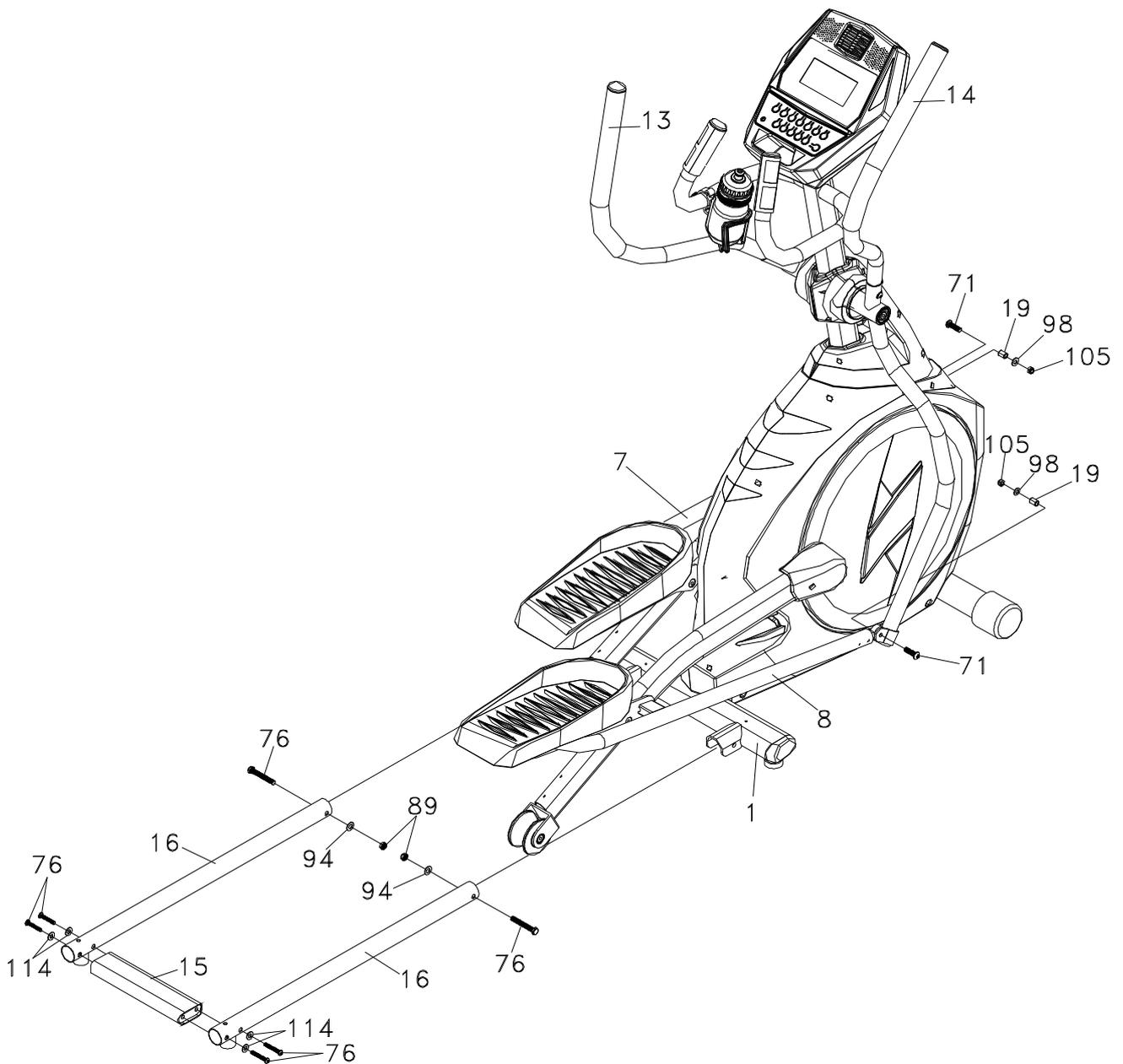
STEP 2: Swing Arms

- Install the two Wave Washers (101) onto the Left and Right sides of the Swing Arm axle.
- Slide the Left and Right Swing Arms (4&5) onto the appropriate side of the axle. There is a small sticker on each swing arm that shows **L** (Left) or **R** (Right). Do not force the swing arms onto the axles, they should slip on but may need to be jigged a little to align them properly. The swing arms have been installed at the factory during testing so they should fit properly.
- Install two 5/16" Flat Washers (97) onto the two 5/16" Hex Head bolts (70) and install and tighten in the threaded holes in the ends of the axle.
- Install the left and right upper arms (13&14) to the lower arms with six 5/16" x 15mm bolts (75).



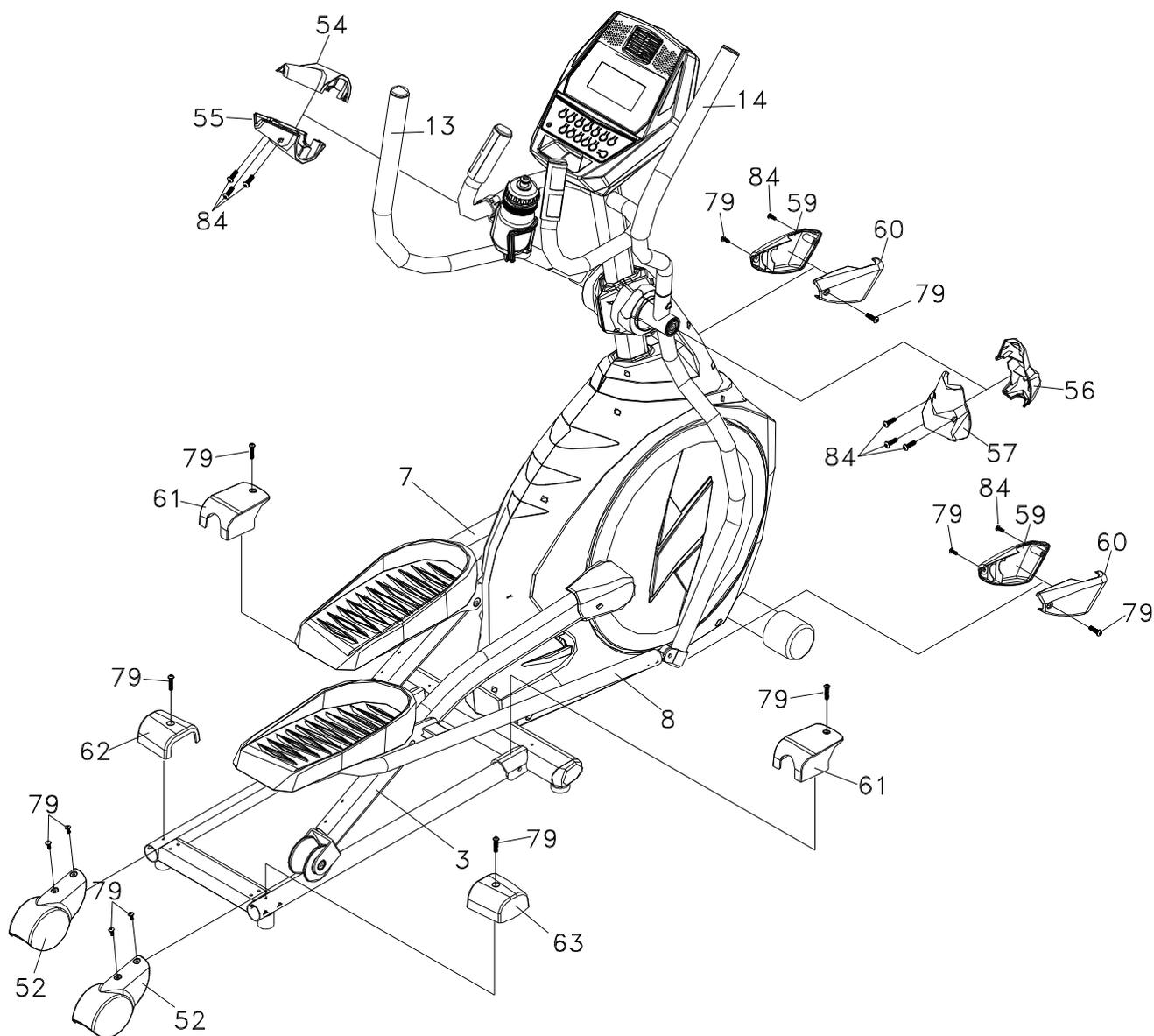
STEP 3: CONNECTING ARMS AND REAR RAIL ASSEMBLY

- Align the hole in the rod end bearings at the ends of the Connecting Arms (7&8) with the hole in the bracket of the Swing Arms. There is a sleeve spacer (19) already installed in the rod ends and held in place with a twist tie; make sure these spacers do not fall out during assembly. The rod end bearing should be positioned to the inside of the swing arm brackets. Install two 5/16" Hex Head Bolts (71) through the left and right swing arm brackets and the rod end and secure with 5/16" Flat Washers (98) and 5/16" Nuts (105).
- Install the two Rear Rail Tubes (16) to the rear end of the Main Frame (1) and secure with two 3/8" x 2-1/4" Bolts (76), two 3/8" Flat Washers (94) and two 3/8" Nuts (89).
- Install the Rail Stabilizer (15) between the rearward ends of the Rail Tubes (16) and secure with four 3/8" x 2-1/4" Bolts (76) and 3/8" Curved Washers (114).



STEP 4: Beauty Covers

- Install the Connecting Arm Covers (59 & 60) over the connection of the rod end and Swing Arms with four M5 Phillips Head Screws (79) and two 3.5x12mm Self Tapping Screws (84).
- Install the two Wheel Covers (52) on the pedal arms above the Wheels with four M5 Phillips Head Screws (79).
- Install the Front Swing Arm Covers (54 & 56) and Rear Swing Arm Covers (55 & 57) over the Swing Arm axle connections with six 3.5mm x 12mm Self Tapping Screws (84).
- Install the two Middle Stabilizer Covers (61) on the joint of the Rail Tubes (14) and the Stabilizer. Secure the covers with two M5 x 15mm Phillips Head Screws (79).
- Install the Rear Stabilizer Covers (62 & 63) on the rearward end of the Rail Tubes (14) and secure them with two M5 x 15mm Phillips Head Screws (79).



Features

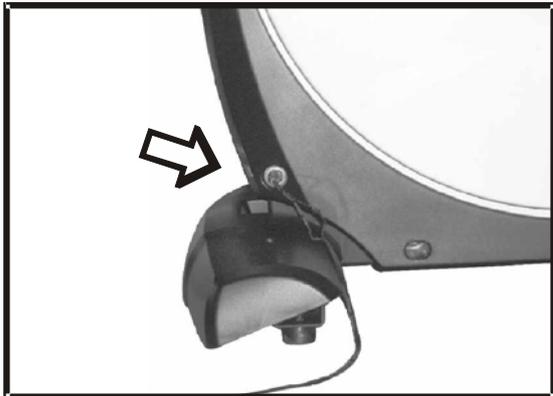
Correctly aligned orthopedic foot pads

Through research performed with a leading sports scientist and physical rehabilitation expert, Xterra engineering has developed a breakthrough in pedal design. No other elliptical at any price offers these unique features. The history of elliptical use over the past few years tells us that many users suffer from numb toes while working out on elliptical trainers. Many other users complain of ankle, Achilles tendon, knee and/or hip pain. While researching a solution to these common problems Xterra engineers consulted Richard DeKok, P.T., M.T.C., of St. Bernard's Industrial Rehabilitation Center in Jonesboro Arkansas.

Together we identified inherent problems found in elliptical designs and developed solutions to solve the problems. What we found is that when you use an elliptical you tend to push outward during the power stroke and not just straight back. This causes stress on the outer part of the foot and throws off the natural alignment of the joints. The solution was to add a 2-degree inward angle to the footpads. This might sound simple but what it does is straighten the user's joints back into a neutral alignment. This eases the over stressing of the ankles, knees and hips.

Transportation

The elliptical is equipped with two transport wheels, which are engaged when the rear of the Elliptical is lifted.



POWER CONNECTOR LOCATED ON FRONT, LEFT HAND SIDE OF UNIT.

Operation of Your Elliptical



Power up

The Elliptical is supplied with an external power supply. When power is connected to the Elliptical, the console will automatically power up. If there is no input to the console for 20 minutes the console will go to stand-by mode to save energy. To turn the console on press any key.

When initially powered on the console will perform an internal self-test. During this time all the lights will turn on. When the lights go off the dot matrix display will show a software version (i.e.: VER 1.0) and the time and distance windows will display an odometer reading. The odometer reading displays how many hours the elliptical has been used and how many virtual miles the elliptical has gone.

The odometer will remain displayed for only a few seconds then the console will go to the start up display. The dot matrix display will be scrolling through the different workout profiles of the programs. You may now begin to use the console.

Console Operation

Quick Start mode

This is the quickest way to start a workout. After the console powers up you just press the Start key to begin. In Quick Start the Time will count up from zero and the workload may be adjusted manually by pressing the Up or Down keys. Press the Enter key to switch between the Speed in MPH or RPM readings.

Basic information and functions:

The **Data displays**:

- **Calories** show an accumulation of calories burned (Kcal). The number shown is just an estimate; your actual calorie burn most likely will be different. The only way to get an accurate calorie reading is in a laboratory setting connected to a host of machines.
- **Time** shows elapsed time unless you set the timer to count down.
- **Pulse** indicates your heart rate if you are grasping the hand pulse sensors.
- **RPM** displays your pedaling speed in revolutions per minute.
- **Speed** shows your speed in miles per hour (or KM if units are set to metric, see maintenance section page 18).
- **Distance** displays accumulated mileage. The Distance window will also display an M or KM indicating if the readout is in Kilometers (KM) or Miles (M).

The Elliptical has a built in **heart rate monitoring system**. Simply grasping the hand pulse sensors on the stationary handle bars will start the heart Icon blinking (this may take a few seconds). The Pulse Display Window will display your heart rate, or Pulse, in beats per minute.

The **Stop/Reset** button actually has several functions. Pressing the Stop/Reset key once during a program will **Pause** the program for 5 minutes. If you need to get a drink, answer the phone or any of the many things that could interrupt your workout, this is a great feature. To resume your workout during Pause just press the Start key. If the Stop/Reset button is pressed twice during a workout the program will end.

There is an **Audio Input Jack** on the front of the console and built-in speakers. You may plug any low-level audio source signal into this port. Audio sources include MP3, Ipod, portable radio, CD player or even a TV or computer audio signal.

Programming the console

Each of the programs can be customized with your personal information and changed to suit your needs. Some of the information asked for during programming is necessary to ensure the readouts are correct. You will be asked for your **Age** and **Weight**. Entering your **Age** is necessary during the Heart Rate control program to ensure the correct settings are entered in the program. Entering your **Weight** aides in calculating a more correct **Calorie** reading; although we cannot provide an exact calorie count we do want to be as close as possible.

A message about Calories: Calorie readings on every piece of exercise equipment, whether it is in a gym or at home, are not accurate and tend to vary widely. They are meant only as a guide to monitor your progress from workout to workout. The only way to measure your calorie burn accurately is in a clinical setting connected to a host of machines.

Entering a program/Changing Settings

Press the program keys to scroll through the program selections. The profile for each program will be displayed in the dot matrix window. Press the enter key to select a program and begin customizing the settings. If you want to workout without entering new settings then just press the Start key. This will bypass the programming of data and take you directly to the start of your workout. If you want to change the personal settings then just follow the instructions in the message window. If you start a program without changing the settings, the default settings will be used.

NOTE: Age and Weight default settings will change when you enter a new number. So the last Age and Weight entered will be saved as the new default settings. If you enter an age and weight the first time you use the Elliptical you will not have to enter it every time you work out unless either your age or weight changes or someone else enters a different age and weight.

Manual

The Manual program works as the name implies, manually. This means that you control the workload yourself and not the computer.

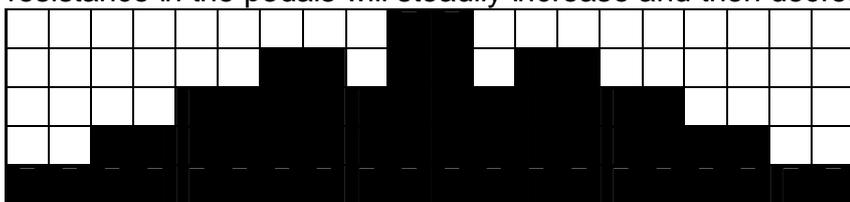
1. Press the Manual program button then press the **Enter** key.
2. The message window will ask you to enter your **Weight**. You may adjust the weight setting using the Up and Down keys, then press enter to continue.
3. The message window will ask you to enter your **Age**. You may adjust the age setting using the Up and Down keys, then press the Enter key to accept the new number and proceed on to the next screen.
4. Next is the **Time**. You may adjust the Time and press enter to continue.
5. Now you are finished editing the settings and can begin your workout by pressing the Start key.
6. Once the program starts the elliptical will be set to level one. This is the easiest level and it is a good idea to stay at level one for a while to warm up. If you want to increase the work load at any time press the Up key; the Down key will decrease the workload.
7. When the program ends the message window will show a summary of your workout. The summary will be displayed for a short time then the console will return to the start-up display.

Preset Programs

The Elliptical has seven different programs that have been designed for a variety of workouts. These seven programs have factory preset profiles for achieving different goals.

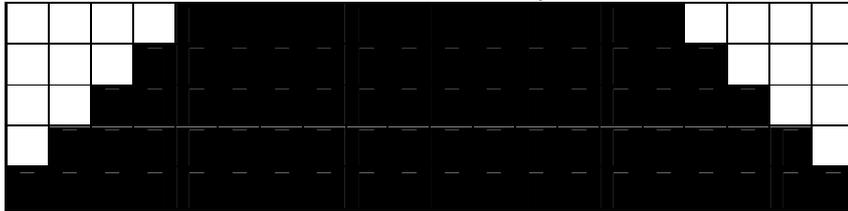
P-1 Sunrise

The Sunrise program simulates going up and down a gentle hill early in the morning. The resistance in the pedals will steadily increase and then decrease during the program.



P-2 Journey

The Journey program is designed to maximize the burning of fat, a lifelong journey for some of us. There are many schools of thought on the best way to burn fat, but most experts agree that a lower exertion level that stays at a steady workload is the best. The absolute best way to burn fat is to keep your heart rate at around 60% to 70% of its maximum potential. This program does not use heart rate but simulates a lower, steady exertion workout.



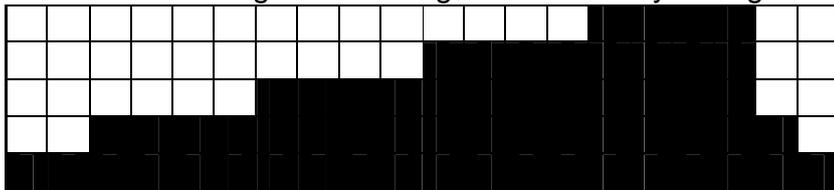
P-3 Wild Ride

The Wild Ride program is designed to increase your cardio vascular function; this is exercise for your heart and lungs. It will build up your heart muscle and increase blood flow and lung capacity. This is achieved by incorporating a higher level of exertion with slight fluctuations in work....a real Wild Ride!



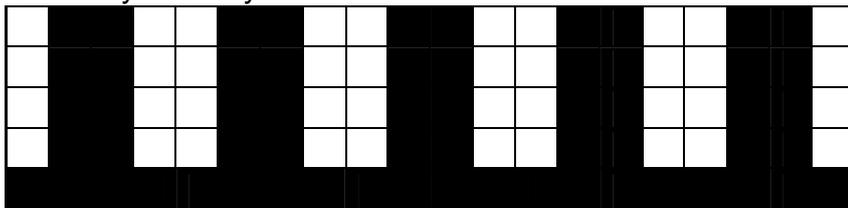
P-4 Xtreme

The Xtreme program is designed to increase muscular strength in your lower body with extreme resistance. This program will steadily increase in resistance to a high level and then keeps you there. This is designed to strengthen and tone your legs and glutes.



P-5 Canyons

The Canyons program takes you through high levels of intensity followed by periods of low intensity. This program increases your endurance by depleting your oxygen level followed by periods of recovery to replenish oxygen. Your cardio vascular system gets programmed to use oxygen more efficiently this way.



Programming Preset Programs:

1. By pressing the program up and down keys select the desired program then press the **Enter** key.
2. The message window will ask you to enter your **Weight**. You may adjust the weight setting, using the Up and Down keys, then press the Enter key to accept the new number and proceed on to the next screen.
3. You are now asked to enter your **Age**. You may adjust the age number using the Up and Down keys, then press enter to continue.
4. Next is **Time**. You may adjust the Time and press enter to continue.
5. Now you can adjust the program difficulty level. Press the up and down keys to adjust the whole profile difficulty level then press enter.
6. Now you are finished editing the settings and can begin your workout by pressing the Start key.
7. If you want to increase or decrease the workload at any time during the program press the Up or Down key. This will change only the work level during the current segment.
8. When the program ends the message window will show a summary of your workout. The summary will be displayed for a short time then the console will return to the start-up display.

Custom User Defined Programs

The customizable **User** programs allow you to build and save your own workout. You can build your own custom program by following the instructions below.

1. Select the **User** program (U1 or U2) then press enter.
2. The message window will ask you to enter your **Weight**. You may enter your weight using the Up and Down keys, then press the Enter key to accept the new number and proceed on to the next screen.
3. You are now asked to enter your **Age**. You may adjust the age number using the Up and Down keys, then press enter to continue.
4. Next is **Time**. You may adjust the total program time and press enter to continue.
5. Now the message window will ask you to adjust the first segment level; use the up & down keys to adjust. When you finish adjusting the first segment, or if you don't want to change it, then press enter to continue to the next segment.
6. The next segment will show the same level as the previously adjusted segment. Repeat the same process as the last segment then press enter. Continue this process until all twenty segments have been set.
7. The message window will ask you to press enter to save the program. After saving the program, press start to begin.
8. If you want to increase or decrease the workload at any time during the program press the Up or Down key. This will only affect the workload for the present position in the profile. When the profile changes to the next column it will return to the preset work level.
9. When the program ends the message window will show a summary of your workout. The summary will be displayed for a short time then the console will return to the start-up display.

Heart Rate Control Program operation

To start the **HRC** program follow the instructions below or just select the HRC program then the Enter button and follow the directions in the message window.

1. Select the **HRC** program then press the **Enter** key.
2. The message window will ask you to enter your **Age**. You may enter your age using the Up and Down keys then press the Enter key to accept the new number and proceed.
3. You are now asked to enter your **Weight**. You may adjust the weight number using the Up and Down keys.
4. Next is **Time**. You may adjust the Time and press enter to continue.
5. You are now asked to select the Target heart rate Level. This is the heart rate level you will experience during the program. Adjust the level and then press enter.
6. Now you are finished editing the settings and can begin your workout by pressing the Start key. You can also go back and modify your settings by pressing the Stop key to go back one level, or screen.
7. If you want to increase or decrease the target heart rate at any time during the program press the Up or Down key.

When the program ends the message window will show a summary of your workout. The summary will be displayed for a short time then the console will return to the start-up display

Maintenance:

1. Wipe down all areas in the sweat path with a damp cloth after each workout.
2. If a squeak, thump, clicking or rough feeling develops the main cause is most likely one of two reasons:
 - i. The hardware was not sufficiently tightened during assembly. All bolts that were installed during assembly need to be tightened as much as possible. It may be necessary to use a larger wrench than the one provided if you cannot tighten the bolts sufficiently. I cannot stress this point enough; 90% of calls to the service department for noise issues can be traced to loose hardware or the rear rails being dirty.
 - ii. Dirt build-up on the rear rails and polyurethane wheels are also a source of noise. Noise from build-up on the rails can cause a thumping sound that you would swear is coming from inside the main body of the machine because noise travels, and is amplified in the tubing of the frame. Clean the rails and wheels with a lint free cloth and rubbing alcohol. Stubborn build-up can be removed with your thumbnail or a non-metallic scraper, like the back edge of a plastic knife. After cleaning, apply a small amount of lubricant on the rails with your fingers or a lint free cloth. You only need a thin coat of lubrication, wipe off any excess.
3. If squeaks or other noises persist, check that the unit is properly leveled before calling the service department.

Maintenance Menu in console software:

The console has built in maintenance/diagnostic software. The software will allow you to change the console settings from English to Metric and turn off the beeping of the speaker when a key is pressed for example. To enter the Maintenance menu press and hold down the Start, Stop and Enter keys. Keep holding the keys down for about 5 seconds. Then press the up and down keys to navigate the menu.

1. **Units** (Set to English or Metric display readings)
2. **Type** (changes settings so the console can be used on an Xterra bike or elliptical)
3. **Beep** (Turn on or off the beep when a key is pressed)
4. **Data** (continually runs the tensioning gear motor)
5. **Motor Test** (continually runs the tensioning gear motor)

Manufacturer's Limited Warranty

Effective July 15, 2009 ELLIPTICAL LIMITED WARRANTY

Xterra Fitness Inc. warrants all its home use elliptical parts for a period of time listed below, from the date of retail sale, as determined by a sales receipt or in the absence of a sales receipt, eighteen (18) months from the original factory shipping date. Xterra's responsibilities include providing new or remanufactured parts, at Xterra's option, and technical support to our independent dealers and servicing organizations. In the absence of a dealer or service organization, these warranties will be administered by Xterra Fitness directly to a consumer. The warranty period applies to the following components:

Home Use Limited WARRANTY

Frame and Brake	Lifetime
All Other Components	3 Years
Labor	1 Year

NORMAL RESPONSIBILITIES OF THE CONSUMER

This warranty applies only to products in ordinary household use. The consumer is responsible for the items listed below:

1. The warranty registration card must be completed and returned to the address listed on the card within 10 days of the original purchase to validate the manufacturer's limited warranty or register online at www.xterrafitness.com
2. Proper use of the elliptical in accordance with the instructions provided in this manual, including maintenance.
3. Proper connection to a power supply of sufficient voltage, replacement of blown fuses, repair of loose connections or defects in house/facility wiring.
4. Expenses for making the elliptical accessible for servicing, including any item that was not part of the elliptical at the time it was shipped from the factory.
5. Damages to the elliptical finish during shipping, installation or following installation.

EXCLUSIONS

This warranty does not cover the following:

1. CONSEQUENTIAL, COLLATERAL, OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN OR ANY IMPLIED WARRANTY.
Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
2. Service call reimbursement to the consumer. Service call reimbursement to the dealer that does not involve malfunction or defects in workmanship or material, for units that are beyond the warranty period, for units that are beyond the service call reimbursement period, for ellipticals not requiring component replacement, or ellipticals not in ordinary household use.
3. Damages caused by services performed by persons other than authorized Xterra Fitness service companies, use of parts other than original Xterra parts, or external causes such as alterations, modifications, abuse, misuse, accident, improper maintenance, inadequate power supply, or acts of God.
4. Products with original serial numbers that have been removed or altered.
5. Products that have been; sold, transferred, bartered, or given to a third party.
6. Products that are used as store display models.
7. Products that do not have a warranty registration on file at Xterra Fitness, inc. Xterra Fitness reserve the right to request proof of purchase if no warranty record exists for the product.
8. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.

SERVICE

Keep your bill of sale. Twelve (12) months from the date on the bill of sale or eighteen (18) months from the date of factory shipping as determined by the serial number establishes the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. This written warranty gives you specific legal rights. You may also have other rights that vary from state to state. Service under this warranty must be obtained by following these steps, in order:

1. Contact your selling authorized Xterra Fitness dealer. OR
2. Contact your local authorized Xterra Fitness service organization.
3. If there is a question as to where to obtain service, contact our service department at (870) 935-1107.
4. Xterra's obligation under this warranty is limited to repairing or replacing, at Xterra's option, the product through one of our authorized service centers. All repairs must be preauthorized by Xterra. If the product is shipped to a service center freight charges to and from the service center will be the customer's responsibility. For replacement parts shipped while the product is under warranty, the customer will be responsible for shipping and handling charges. For in-home service, the customer will be responsible for a trip charge. There will be an additional trip charge if the customer is located over 100 miles from the nearest service center.
5. The owner is responsible for adequate packaging upon return to Xterra. Xterra is not responsible for damages in shipping. Make all freight damage claims with the appropriate freight carrier. DO NOT SHIP ANY UNIT TO OUR FACTORY WITHOUT A RETURN AUTHORIZATION NUMBER. All units arriving without a return authorization number will be refused.
6. For any further information, or to contact our service department by mail, send your correspondence to:

Xterra Fitness, Inc.
P.O. Box 2037
Jonesboro, AR 72402-2037

Product features or specifications as described or illustrated are subject to change without notice. All warranties are made by Xterra Fitness, Inc. This warranty applies only in the 50 states of the U.S.A.